

CONNECTED OPERATIONS MANAGEMENT

WHAT YOU NEED TO KNOW

From endeavor to expense, Avail provides an end-to-end experience to understand and operate the connected environment. A connected continuum that's operationally driven with predictable financial outcomes. Beyond the bill, we're more than just a managed service bolt-on; we're a leader, an extension of your team—expanding your connected IT capabilities.

CONNECTED OPERATIONS MANAGEMENT

PROVEN PROCESSES

Avail prides itself with a net promoter score of 85 and a client-first attitude, since the founding of the company eleven years ago. Avail's proven processes have allowed our clients to be more efficient, more effective, and more focused on strategic initiatives rather than tedious telecom and IT administration.

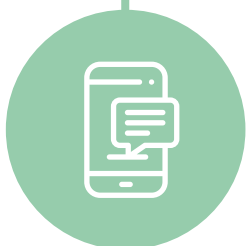
TOTAL COST OF OWNERSHIP

Avail's total cost of ownership (TCO) approach brings a comprehensive assessment of IT and other associated costs across the enterprise. Connected TCO spans all facets of managing today's IT environment from assets, expenses, and management of the day to day. Avail ensures every dollar invested in IT is accounted for and maximized.



SERVICE DELIVERY

- > MAC-D
- > Project Management
- > Deployment
- > Dispute Handling



MOBILITY

- > Dedicated Help Desk
- > Forward & Reverse Logistics
- > Corporate Policy Compliance
- > Centralized Portal
- > Cost Allocation



PROFESSIONAL SERVICES

- > Consulting
- > Assessment & Design
- > Security & Compliance
- > Network Optimization



ASSET MANAGEMENT

- > Centralized Asset 4A Portal
- > Complete Visibility & Documentation
- > In-Depth Details on Services & Equipment
- > Accurate Reporting



OPTIMIZATION

- > Use/Utilization
- > Invoice Compliance
- > Warranty & Maintenance Agreements
- > Eliminate Manual Processes



FINANCIALS

- > Invoice Processing & Payment
- > GL Cost Allocation
- > View Status of Payments
- > Eliminate Manual AP Processes